



Finance - Benefits of using KnowledgeSync

KnowledgeSync is a simple to use program that allows you to do many things from the information already held in your existing software and databases. It does not depend on you changing or replacing your existing software. You can set it up to do anything that you wish but the following examples may help to show the sort of uses that you may put it to:-

- You can e-mail documents direct to your customer or supplier. So you can send invoices, statements, purchase orders, remittance advices, order acknowledgements even if your existing ERP software is not designed to do this. KnowledgeSync will watch your database and send them out when you want them to go. You save all the costs and time of sending out paper documents and you provide a better service to your clients. You might even get paid earlier!
- Monitor trends. Most ERP systems are great at giving month end analysis of how your business is performing but don't always maintain the data to view trends month by month. KnowledgeSync can be set up to capture this extra information for you so you will be able to see trends of sales, orders, stock levels, forecasts etc. With a bit of clever work in Excel you can even put this into good looking dashboards if you want.
- You can automate some of your debt chasing process so e-mails or letters are raised without needing any intervention as soon as the accounts reach the statuses that you define. It can even update the database to put the account on credit hold when required and send e-mails to the salesman and customer to advise them. This frees your staff to do the essential phone calls to reinforce the message.
- You can automate the production and distribution of all the regular, routine reports that are essential to the smooth running of your business. So your sales team can have weekly sales reports in their inbox, suppliers can have their weekly list of overdue orders, customers can see the status of their orders daily if they want. All of this can be run by KnowledgeSync on the schedule that you determine.
- You can highlight and solve business problems or opportunities by getting alerts distributed to the right people quickly. For example you may have found difficulties with purchase orders being raised with incorrect prices which are not picked up at the time. KnowledgeSync can highlight when this happens and get the information to the right person to fix it before it costs you money. Or maybe some problems with certain types of sales have occurred, KnowledgeSync can pick up all new orders that might be affected and pass details to someone for review. The problem can be solved before it occurs.
- Perhaps you need information regularly taken from your databases and transferred into another form, maybe a spreadsheet that might in turn be part of an executive dashboard. KnowledgeSync can do it for you.

These are only examples, if you have the data and a need to get information to the right people at the right time then we can help. If you would like more information then please contact Sales on 01329235846 or visit our web site <http://www.lynq.co.uk>.