



# KnowledgeSync Hard Software Requirements

## Hardware Requirements

**Platform:** MS Windows NT, 2000, 2003, and XP **Memory:** 128MB **Processor:** Pentium 290 (or greater) **Disk Space:** (For installation) 64 MB **Disk Space:** (For the application) 32 MB

	Min 2 Connection	Rec 2 Connection	Min Unlimited	Rec Unlimited
CPU	1.0GHZ/1	1.2GHZ/1	1.2GHZ/1	1.8GHZ/2
RAM	256MB	512MB	512MB	1 GB
HD	20GB	30GB	30GB	50GB

## Software Requirements

If you plan on configuring KnowledgeSync to integrate with your Microsoft Outlook (Exchange) based email system, you will need to have either Microsoft Outlook or Microsoft Office Pro (which includes Microsoft Outlook) installed on the KnowledgeSync server. Note that the Microsoft Outlook installation must include the installation of a Microsoft component called "CDO" (collaboration data objects).

KnowledgeSync does not need to be installed on the same server as your database(s). As long as KnowledgeSync can access your application's data via ODBC, it can be installed anywhere on your network (local network is preferred).

KnowledgeSync may be configured to use either a Microsoft Access or a Microsoft SQL Server database. If you plan on using an Access database, you do not need to have Microsoft Access installed on the KnowledgeSync server. If you plan on using a SQL Server database, you do need to have MS SQL Server 2000 (Enterprise or Standard) with Service Pack 4 or above, SQL Server 2005 (Longhorn) with no service packs required, or SQL Server Express 2005 (formerly known as MSDE).

If you plan on using SQL Server Express, you will need to download and install the (free) SQL Server Express database from the Microsoft Windows website.

(Note also that each of KnowledgeSync's servers (e.g., the application event server, the email server, the fax server, etc.) will use its own SQL Server login, so the SQL Server version is best utilized by those organizations that license SQL Server per "server" and not per "user".)

## More Information

**For more information on KnowledgeSync, please visit [www.lynq.co.uk](http://www.lynq.co.uk) or call Sales on 01329 235846.**