



Progression Web.Views presents customer information, order details, returned items, and product details to your customers and employees anywhere in the world, anytime.

CUSTOMER FOCUSED

Customers need information about your products and services. They have to shorten cycle times in all phases of their operations from product development to production and shipping. They depend on you for fast, efficient delivery of goods and information so they can deliver value to their customers.

Your Sales and support staff also relies on current information in their customers' orders, account status and product information. They require accurate information to provide quality service to your customers.

Progression's Web.Views is Exact Software North America's solution to deliver customer oriented information through the web.

WEB.VIEWS DELIVERS THE INFORMATION

Progression's Web.Views is a customer-focused suite of self-service applications that provide customers, salespeople, and employees with secure access to customer specific account, pricing, and product availability information. This information is available anywhere, anytime improving customer satisfaction and reducing operational costs during the sales process.

The same information can be made available to your employees and sales staff to better assist customers. Progression's Web.Views gives users access to a wealth of data contained in the Progression Series distribution, manufacturing and/or financial applications. Since access is real-time, Progression's Web.Views delivers the accurate information necessary to

make informed decisions faster.

Progression's Web.Views provides customer-focused access to information such as Customer Account Status, Customer Purchases, Customer Returns and Order Status.

CUSTOMER ACCOUNT STATUS

Account Aging: This feature allows customers to view a summary of their account status, providing the amount they owe is within 30-60-90 days. This also shows invoices and payments made against them.

Payment History: This feature details the payments made to the customer's account and can be accessed by the customer's check number or credit memo number. Detail of the invoices to which the check or credit was applied is also available.

CUSTOMER PURCHASES

Purchases by Purchase Order: This is the internal customer's sales information from the back-office. But to our customer's customer, this is actually their purchase information. This view provides a list of purchases with the latest purchase displayed first. This view allows you to look at the detail of items sold in reference to that purchase order.

Purchases by Item: This is the same as the Purchases by Purchase Order except you query Progression by Item number or Buyer Item number (Progression's customer Item number).

Purchases by Order: This is the same as the Purchases by Purchase Order, except you query Progression by Order number.

Backordered Items: This view allows a user to list the items that have been backordered

PRICING

Pricing by Item: This view allows self-service of a customer's pricing. If tiered pricing has been defined for a particular customer, that pricing table will be displayed through these views. This view also displays the availability of the queried item at its default location in Progression.



Other views that are available:

- Returns by Purchase Order
- Returns by Order
- Returns by Item
- Stock Status
- Item Usage
- Customer for an Item
- Late Shop/POP orders
- Effective Utilization
- Late manufacturing operations

MORE INFORMATION

For more information on how to put the power of Exact Software North America to work in your front office and mission critical back office, call today:

800.468.0834

BENEFITS DELIVERED BY WEB.VIEWS

Improved Efficiency: Employees, channel partners and customers can spend less time trying to find information and more time leveraging information for competitive advantage. In a single click, for example, managers can view production orders that are delayed from the shop or check on the effective utilization of different departments in the shop.

INSTANTANEOUS ACCESS TO INFORMATION

Progression's Web.Views users can access information in the Progression Series via the Internet anywhere in the world, anytime.

SECURE ENVIRONMENT

Exact North America's recommended configuration for Progression's Web.Views details the required firewalls. This provides a secure environment for customers and partners to interact with your Progression's back-office system.

The Profile Manager within Progression's Web.Views further defines and limits the access customers, partners, or employees can have to the functionality available through the web. For example, you may decide not to provide your customers with a view into your inventory. This can be easily turned off using the security model.

TECHNICAL SPECIFICATIONS

Progression's Web.Views runs on industry-standard Microsoft technologies. It is powered by Microsoft's Internet Information Server (IIS) on a Microsoft SQL Server database.

Once Progression's Web.Views is installed, authorized users can access information via a standard web browser without any additional application software or remote databases.



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